Return To:

ROUTES HAIR EXTENSIONS
352-354 MANCHESTER ROAD
DEEPCAR SHEFFIELD
S36 2RH

At Routes, we want you to shop with confidence - that's why we offer a no-quibble returns policy on any unopened products. For any reason at all, we will exchange or refund without hesitation within 14 days of delivery.

To qualify for a return, items must be in brand-new, saleable condition with ties intact and hygiene tags unbroken. All returns must be made within 14 days of receiving your order.

Important:
Please do not return any used hair unless specifically instructed by our customer service team.

PLEASE PRINT THIS PAGE, FILL IT IN, AND INCLUDE IT IN YOUR PARCEL WITH YOUR RETURN ITEMS.

(If you don't have a printer, simply write the details on paper.)

FULL NAME

DATE OF PURCHASE

PHONE NUMBER

ORDER NUMBER

EMAIL

ADDRESS

REFUND OR EXCHANGE * (If exchange please state which product you would like as replacement)

REASON FOR RETURN

Please choose an insured delivery service and keep your proof of postage as Routes cannot be held responsible for returns lost in the post.